

Job description - Business Support Officer (PB6a)

Job summary

the aim of the Access for All programme is to deliver greater inclusion and access opportunities through an agreed programme of infrastructure improvements. The work targets a range of forest locations across England, including those that reach communities in greatest need of support. You will be part of a team working to deliver access that is inclusive, promotes equality, and is reflective of our nation's diversity.

As Business Support Officer, you will provide administrative and comprehensive business support to the Access for All programme team (and district project teams where appropriate) to support this aim.

Key responsibilities & accountabilities

- provide the first point of business support for colleagues spread throughout England.
- schedule and provide comprehensive administrative support for meetings
- support the Programme Manager with use of Forestry England corporate systems including financial systems for raising Purchase Orders and timely payment of invoices.
- maintain and build upon existing processes to provide the Programme Manager with up-to-date information as projects progress.
- manage project monitoring and evaluation, ensuring that expectations are communicated to project teams, document submissions tracked with follow-up where required.
- collect and collate monitoring data and report back to Programme Manager and wider team as necessary.
- work with the Programme Manager to maintain up-to-date RAID logs, change documents and risk registers to support effective management and delivery of projects on time and within budget.
- support all team members with procurement in line with corporate standards and established processes.

any other administrative tasks, reasonably requested by your line manager

Location-specific Information (optional)

Blended working - sometime working form home and closest FE office where appropriate.

Skills, knowledge & experience

Essential professional and technical experience

- very competent IT user with experience of MS Office including high level of experience in using Microsoft Excel. Word and PowerPoint.
- experience of working in an office environment with a large, dispersed, and often remote, team.
- experience of using project administration tools and techniques e.g Microsoft Project

Desirable professional and technical experience

experience of providing administrative and business support for externally funded projects

Qualifications

Essential

a GCSE in Maths and English or functional skills equivalent.