

## Job description - Recreation craftsperson (PB6B)

### Job summary

As Recreation Craftsperson, you will work outdoors in all weathers in the forest environment. The job is varied and wide ranging, requiring close team working, enthusiasm and ability to deliver at pace across a range of skills and disciplines. We require all our staff to be welcoming, enthusiastic and approachable, with a willingness to engage with team discussion and with visitors to the forest in a polite and appropriate manner. We are looking for someone with enthusiasm, good communication skills, resourcefulness, and an ability to work safely and productively as part of a team and independently. The work tasks require driving to site, sometimes towing a trailer.

### Key responsibilities & accountabilities

- act as the face of Forestry England on site, by being approachable for questions and engage with visitors in a polite and appropriate manner
- inspect, manage, and maintain recreational facilities in line with Forestry England's Health & Safety standards to ensure visitors have a safe and enjoyable experience
- undertake forest estate management operations - this includes reporting of fly-tipping, litter picking, maintenance of equipment, restoration and creation of various habitats, and improvement of the landscape such as felling, fencing, pruning, and planting of trees and shrubs
- manage vegetation along recreation trails, cycle paths and car parks through use of chainsaw and brush cutters
- contribute to the delivery of key programmes by providing a support service in delivering essential surveys, events, and sales
- work closely with volunteers to ensure they have a safe and positive experience in line with our volunteer management processes
- assist with onsite communication between recreation and land management teams, franchise operations, neighbours and wider stakeholders to maintain close working relationships and to improve the customer experience

### Typical tasks include, but not exclusively:

- install and repair signs, gates, benches and barriers
- upgrading car park and trails surfaces.
- litter picking and removal of illegal fly tipping
- fencing
- vegetation cutting
- trail safety inspection and trail repairs
- clear and repair culverts
- yard maintenance

And any other tasks, reasonably requested by your line manager.

### Location-specific information

- required to operate machinery
- qualified in tree felling or be willing to become qualified
- experience with operating bush cutter, strimmers and fence work
- be prepared to respond to minor and serious incidents and know what procedures to follow
- record accidents, incidents and near misses using relevant online portals, such as eco-online or airs web
- work in collaboration with managers and supervisors to complete annual tree safety checks

### Skills, knowledge & experience

#### Essential professional and technical experience

- operate and maintain tools and resources to required standards and ensure that a safe working site and safe methods are planned and maintained
- work constructively and effectively with immediate work colleagues and the wider Forest District Team
- capable of planning, undertaking and recording practical tasks without supervision, planning tasks efficiently
- take pride in their work and act professionally when dealing with members of the public, neighbours and other stakeholders
- be confident and engaging with visitors whilst offering excellent customer service
- commitment to achieving results through working flexibly and supportively both on your own and as part of a team
- competent IT user with experience in MS Office suite of applications
- this role requires driving vehicles, a valid UK driving licence is required

#### Desirable professional and technical experience

- strimming/brush cutter/clearing saw/pole saw
- woodworking basic knowledge(Drills, saws, Routers)
- 380mm Felling, crosscutting and maintenance
- tractor/FMO training
- CPCS- wheeled excavator, articulated roller & dumper
- 4x4 driving training

### Qualifications

#### Essential

- first Aid (+F)

#### Desirable

- Lantra/NPTC chainsaw certification
- underground apparatus location qualification
- play inspections- RPII
- fencing qualifications