

Job Description - Recreation Ranger (PB6a)

Job Summary
The Recreation Ranger will be responsible for supervising day-to-day operational delivery and visitor experience, overseeing health and safety, and developing community involvement and recreation opportunities. Engage with communities to develop stakeholder and community relationships, including development of volunteering opportunities, and fielding public enquiries.
Key Responsibilities & Accountabilities
Facilities and Site Supervision: • Act as the face of Forestry England by providing visible presence through supervising day-to-day site activities to ensure a positive visitor experience. • Ensure the maintenance and safety of Forestry England sites by carrying out regular site inspections, including car parks, cycle routes, and recreational facilities including emptying bins and litter collection. • Support Forestry England staff with the implementation and planning of harvesting and conservation operations. • Deliver appropriate messages about responsible visitor behaviour and professionally manage and resolve potential conflicts. • Develop community involvement and recreation opportunities. • Support beat programmes including project delivery, in line with internal guidance and district plans. Health & Safety: • Coordinate the implementation of emergency procedures across the site, provide first aid assistance and support to emergency services. • Complete accident and incident reports and adhere to health and safety guidelines. • Identify and challenge unsafe practices in a professional manner. Stakeholder management • Build and maintain good working relationships with external partners, tenants, and concession operators. • Assist with the coordination of patrols during weekends and school holidays to reduce visitor impact and arson risk. • Represent Forestry England on site and at stakeholder meetings and events, as and when required. And any other tasks, reasonably requested by your line manager.
Location-Specific Information
• This role includes a requirement to regularly work on weekends, evenings, and bank holidays. • Your normal place of work will be Santon Downham, Brandon, Suffolk, IP27 0TJ. However, the role requires regular travel throughout Thetford Forest and to other locations as required to meet business needs.

Skills, Knowledge & Experience

Essential Professional and Technical experience

- Experience of working in a public facing role.
- Practical manual skills and a willingness to work in an outdoor environment.
- Practical experience of planning and delivering public engagement activities.
- Good understanding of Health & Safety best practices.
- Excellent team working skills and the ability to work with dispersed team members.
- Excellent verbal and written communication skills.
- Competent user of IT particularly in the use of Microsoft applications.

Desirable Professional and Technical experience

- Experience working with various social media platforms.
- Experience of project and contract management.
- Experience in working with volunteers.

Qualifications

Essential

- Qualification to Higher National Diploma or equivalent level in Countryside Management or relevant Tourism/ Leisure discipline. Alternatively, significant work experience in these areas.
- Full driving licence

Desirable

- 1st aid qualification